

BEYOND THE CURB

Volume 5

RESIDENTIAL NEWSLETTER

SORTING IS CONFUSING - RECYCLING YOUR TREE - NEW WEBSITE - MEET SCRAPPY & SQUEAKY - FALL GREEN CART - OVERFLOW?

**SORTING CAN BE CONFUSING,
WE GET IT.** Recycling and sorting can be confusing, and the frustration is real. That's why we work to keep you informed through newsletters, social media, and in-



person outreach. A few items seem to confuse everyone: Styrofoam, plastic bags, and pizza boxes. Styrofoam and plastic bags are not recyclable and should go in your gray garbage cart. Pizza boxes are a little different: if the box is clean and dry, it can go in the blue recycling cart. If it's food- or grease-soiled, place it in the green organics cart.

RECYCLING YOUR TREE

- Remove the stand and ALL decorations including lights and tinsel
- Cut tree in half if it is over 6ft
- Place your tree at the curb by 5 am on your regular collection day
- DO NOT bag your tree



A special truck may be used to collect trees in your neighborhood. This truck can arrive earlier or later than our regular collection trucks. Flocked and artificial trees **cannot** be recycled and will be collected by the regular garbage route.

WE'VE GOT A NEW WEBSITE!

Our updated website makes it easier to find the information and services you need. You'll find easier navigation, updated service information, FAQs, more contact options, mobile-friendly access, and Sort Smart to help you figure out where specific items belong. Use our contact forms to:

- **Start, change or end service**
- **Report a missed pickup**
- **Schedule a cleanup**
- **Appreciate your driver**
- **Find out how to sort an item**

Questions? Ask Scrappy, our chat bot!

MEET SCRAPPY & SQUEAKY!

There are some new faces in town—Scrappy and Squeaky! They've joined our outreach team to help answer sorting questions while adding a little chaotic fun along the way.

Scrappy knows where it goes and is your go-to for all things trash, recycling, and composting. Squeaky likes to keep things clean while bringing a little extra quirky energy to their adventures. Follow along and see what they're up to on our social media!



FALL GREEN CART GUIDE

Falling leaves, yard cleanup, and cozy meals mean your green cart may be getting a little more love this season. Use your green cart for:

- Food Scraps
- Unlined Food-soiled Paper
- Leaves & Grass
- Small Garden and Yard Trimmings

Remember to keep out plastic bags, including those claiming to be bio-plastic or compostable, Styrofoam, painted or treated wood and other non-compostable materials. If you have any doubt, throw it out, or check the Sort Smart Tool on our website (ssfscavenger.com).

SEASONAL OVERFLOW

Please do not overload your carts. Make sure all lids are fully closed and that materials are not packed or wedged too tightly inside. This helps prevent litter and allows your carts to empty properly during collection. Have more material than will fit in your cart?

EXTRA GARBAGE?

Extra garbage bags may be placed next to your cart for an additional fee, or you can schedule an On-Call Cleanup. Please contact us at 650.589.4020 or online at least two business days in advance.

EXTRA RECYCLING?

If your recycling cart is full, we'll gladly pick up the extras at no additional charge. Follow these simple steps:

- Place clean, dry paper and empty recyclable containers in separate paper bags. Plastic bags are not accepted.
- Clearly label each paper bag and set next to your blue recycling cart on your regular collection day.
- Flatten and bundle cardboard boxes, and place them beside your blue cart.

JUNK HAPPENS. WE CAN HANDLE IT.

SO. SAN FRANCISCO SCAVENGER CO.

- **On-Call Cleanups:** Eligible residential customers receive 2 cleanups per year at no extra charge for extra garbage and bulky items.
- **Extra Items & Junk Pickup:** Out of cleanups? We can still collect extra bags, bulky items, and junk for a fee with competitive pricing.
- **Roll-Off / Mini Boxes:** Perfect for larger cleanups, construction, or landscaping projects. We are your exclusive provider for roll-off and mini box service.

Visit www.ssfscavenger.com or call 650.589.4020 to schedule.



Monday - Friday 7 AM - 4:30 PM
Call/Text 650.589.4020
Email: info@ssfscavenger.com

TALK TRASH WITH US ON
FACEBOOK & INSTAGRAM!
[@ssfscavenger](https://www.facebook.com/ssfscavenger)

WHERE DOES IT GO?
SCAN ME FOR
HELP SORTING!



2026 HOLIDAY SCHEDULE!

So. San Francisco Scavenger Co. Holiday Hours

Veterans Day	11/11	Regular Collection Day Office Hours: 7a - 4:30p
Thanksgiving Day	11/26	Regular Collection Day Office Hours: 7a - 12p
Christmas Eve	12/24	Regular Collection Day Office Hours: 7a - 12p
Christmas Day	12/25	*NO Collection Office Hours: CLOSED
New Years Eve	12/31	Regular Collection Day Office Hours: 7a - 12p
New Years Day	01/01	*NO Collection Office Hours: CLOSED

* MODIFIED COLLECTION SERVICE

- If your regular collection day is Friday, 12/25/26 (Christmas Day), your carts will be serviced on Saturday, 12/26/26.
- If your regular collection day is Friday, 01/01/27 (New Year's Day), your carts will be serviced on Saturday, 01/02/27.



What's a raccoon's favorite holiday song? *Trash-ing Through the Snow!*

BLUE LINE TRANSFER, INC.

Blue Line Transfer is a public disposal and recycling facility located at 500 East Jamie Ct., South San Francisco. No appointment is necessary. All loads must be covered & secured.

- Competitive Pricing
- CRV Buy-Back
- Free drop-off (residents only): TVs, laptops, car batteries, antifreeze, motor oil, paint, sharps & more

Eligibility varies. Please visit www.bluelinetransfer.com for more information.