

## IMPORTANT PROGRAM REMINDERS

PLEASE REVIEW & KEEP  
FOR REFERENCE

# SERVICE GUIDE

*Use the right cart – Sort Smart!*

**SERVICE GUIDE FOR RESIDENTS OF SINGLE-FAMILY HOMES  
IN THE CITIES OF SOUTH SAN FRANCISCO,  
MILLBRAE & BRISBANE**

### Your service includes:

#### 1. Weekly Recycling Service –



64 gallon  
split cart

#### 2. Weekly Organics Service –



32 or 96  
gallon cart

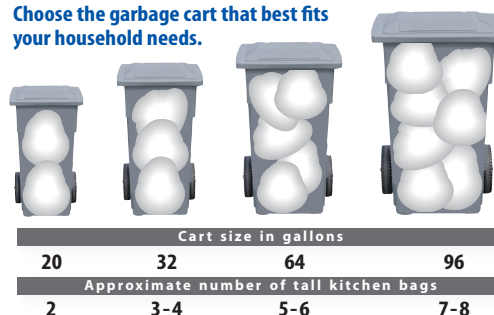
#### 3. Weekly Garbage Service –



20, 32, 64 or  
96 gallon cart

#### 4. Twice a year **On-Call Cleanup Service** for extra garbage and bulky items (see page 2 for details).

Choose the garbage cart that best fits  
your household needs.



*Not sure which cart?  
Use our QR code to find out!*



SOUTH SAN FRANCISCO  
**SCAVENGER**  
COMPANY, INC.

500 East Jamie Court, South San Francisco, CA 94080

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[www.ssfscavenger.com](http://www.ssfscavenger.com)

Monday-Friday, 7am-4:30pm

SSFSC0123

Printed on post-consumer recycled fiber.  
Please recycle again!

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# What belongs in each cart?

Please sort materials carefully to avoid service delays, citations, and additional fees.

## Blue "SPLIT" Cart

Put your recyclables in the blue cart.  
Clean, dry paper products belong under the lighter colored lid. Recyclable containers belong under the dark blue lid.

junk mail, newspapers, magazines, catalogs, shredded paper (contained in a paper bag), packaging, tubes

cans/pans/foil, glass bottles/jars, plastic bottles/tubs

Large boxes should be flattened, cut down to 2' x 2' or less, bundled, and placed next to the blue cart.



Please scrape and rinse containers before placing under the dark blue lid.  
**Do not use liner bags.**

## Green Cart

Put your food scraps, food-soiled paper and yard trimmings in the green cart.

food scraps, food-soiled paper, branches (less than 6" diameter and 3' length), grass clippings, weeds, leaves, flowers



**No plastic or bio/compostable plastic items— including bags, utensils, and cups.**  
**No dirt, rock, brick or sod.**

## Grey Cart

Put your non-recyclable and non-hazardous garbage in the grey cart.

pet waste, diapers & wipes, plastic bags & wrap, Styrofoam/styrene packaging, old/broken housewares, toothpaste tubes, aseptic juice/soup/milk boxes, hangers, clothing, shoes



Please bag pet waste, diapers/wipes, Styrofoam, broken glass, and similar items.



**NO HOUSEHOLD HAZARDOUS WASTE IN ANY CART**



**Recycling Cart Lids Are Changing.** Recent legislation requires collection bins to be color-coded statewide: blue for recycling, green for organics, and grey or black for garbage. To comply, we are transitioning over time from grey to light blue lids on the "Paper Only" side of recycling carts. Be sure to sort your recyclables into the correct side of your blue cart. Materials are kept separate inside our trucks. This allows us to minimize contamination and maximize the amount of material actually recycled.

## Please Reduce & Reuse

- Choose reusable, durable products and avoid single-use disposable items.
- Give unwanted but still usable items a chance for a second life. Make the effort to repair, repurpose, sell, donate, or hand-down.
- Prevent food waste. Learn how by visiting [SaveTheFood.com](http://SaveTheFood.com), [StopFoodWaste.org](http://StopFoodWaste.org), and [shfb.org](http://shfb.org).
- Reduce junk mail. Visit [CatalogChoice.org](http://CatalogChoice.org) and [BayAreaRecycling.org](http://BayAreaRecycling.org) for instructions.

## Collection Day Checklist:

- Place your carts out with wheels against the curb prior to 5 a.m.
- Leave 2 feet of space between each cart.
- Avoid placing carts near low-hanging tree branches, fire hydrants, parked cars and other obstacles.
- Make sure your cart lids fully close and materials are not too tightly wedged inside. Contact us for help with overflow.
- After service, store your carts out of view from the street. Your city requires that carts be rolled out no more than 12 hours before service and stored out of sight no more than 12 hours after.



**Thank you helping us to provide service in a safe, clean and efficient manner!**

## On-Call Cleanup

Residents of single-family homes are entitled to 2 free On-Call Cleanups in a calendar year. We will collect:

- 12 bags of garbage **OR**
- 6 bags of garbage and 1 large item **OR**
- 2 large items

Common large items include sofas, mattresses, refrigerators, etc. Special charges may apply for some electronics.

**Cleanups are scheduled for your regular service day. An appointment is required and must be made at least 1 business day in advance. Same day appointments are not possible.**



## Ready to schedule?

- Call us at 650.589.4020.
- Tell us what you will be putting at the curb for collection so that we can send the right type of collection vehicle.
- Contain loose items in bags or boxes.
- Tie carpet in rolls no longer than 4 feet.
- Cut and bundle wood waste in lengths no longer than 4 feet.
- Place your items at the curb no more than 12 hours before scheduled collection.

## Household batteries, cell phones, and used motor oil & filters are recyclable too!



Place used household batteries and cell phones together in a clear bag, seal, and put on top of the lid to your **GARBAGE** cart. Please put tape over both ends/ terminals of each used lithium and 9 volt battery, and wrap cell phones in paper.

Place used motor oil and filters next to your **RECYCLING** cart. Contain used motor oil in original or other labeled jug with screw-top lid. Jugs must be 1-gallon or smaller. Contain used oil filters in clear, sealed bag. Limit of 5 gallons of oil and 5 filters per collection day.





## Document Destruction Service

No Trace Mobile Document Destruction provides convenient destruction services for sensitive paper documents. Appointments are required. Most appointments are completed at Blue Line Transfer but off-site appointments are also available. Service charges can be added to your SSF Scavenger Company invoice or paid by credit card, check or cash. Charges are competitive and depend on type and volume of material and location of appointment.



\*Minimum fee for appointments completed at Blue Line Transfer is \$40.

\*Minimum fee for appointments completed off-site is \$85.

## BLUE LINE TRANSFER, INC.

### Bring it to Blue Line!

Blue Line Transfer is a public disposal and recycling facility located at 500 East Jamie Court in South San Francisco.

- **CRV buy-back** (limited hours)
- **Free drop-off for residents:**
  - ✓ Televisions, laptops, computer monitors
  - ✓ Car batteries, antifreeze, motor oil & filters
  - ✓ Latex & oil-based paint
  - ✓ Sharps containers
- **Special rates for:**
  - ✓ Household batteries
  - ✓ Cooking oil
  - ✓ Fluorescent lamps & tubes
  - ✓ Appliances/Electronics
  - ✓ Tires

No appointment is necessary. All loads must be covered and secure. Visit [bluelinetransfer.com](http://bluelinetransfer.com) for hours, prices, and more information.

## Put hazardous waste in the right place

Please protect the health and safety of our workers by properly disposing of sharps, paint, toxic cleaners, and other hazardous materials.



Call the San Mateo County Household Hazardous Waste Program at 650.363.4718 or visit [www.smchealth.org/hhw](http://www.smchealth.org/hhw) to schedule a free drop-off appointment. Alternatively, some hazardous items may be taken to Blue Line Transfer without making an appointment. See right-hand column for more information.

## Roll-Off Box / Mini Box Service

Order the right box for your cleaning, construction, or landscaping project. Sizes range from 5 to 30 cubic yards (a 5 cubic yard box is shown in photo). Contact us at 650.589.4020 for more information, applicable rates, and to schedule delivery. We are your exclusive provider for this service.



## Holiday Reminder

South San Francisco Scavenger Company does not provide service on Christmas Day or New Year's Day. If your regularly scheduled service day lands on one of these holidays, service will be provided on an alternate day and you will be notified by mail. Service days do not change during any other holiday weeks.