

IMPORTANT PROGRAM REMINDERS

PLEASE REVIEW & KEEP FOR REFERENCE

SERVICE GUIDE

Know where it goes. Sort Smart!

SERVICE GUIDE FOR SINGLE-FAMILY HOMES IN THE CITIES OF SOUTH SAN FRANCISCO, MILLBRAE & BRISBANE



SOUTH SAN FRANCISCO

SCAVENGER

COMPANY, INC.

500 East Jamie Court, South San Francisco, CA 94080

650.589.4020 / info@ssfscavenger.com

www.ssfscavenger.com

Monday-Friday, 7am-4:30pm

*Don't know where it goes?
Use our QR code to find out!*



SSFSC0621 

Interested in receiving waste-related tips?

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Your service includes:

1. Weekly Recycling Service –



64 gallon split cart

2. Weekly Organics Service –



32 or 96 gallon cart

3. Weekly Garbage Service –



20, 32, 64 or 96 gallon cart

Choose the garbage cart that best fits your household needs.

Cart size in gallons			
20	32	64	96
Approximate number of tall kitchen bags			
2	3-4	5-6	7-8

4. Twice a year **On-Call Cleanup Service** for extra garbage and bulky items (see page 2 for details).

What belongs in each cart?

Please take the time to recycle right. When carts are misused, service can be delayed and extra fees applied.

Blue "SPLIT" Cart

Put your recyclables in the blue cart. Clean, dry paper products belong under the gray lid. Recyclable containers belong under the blue lid.

junk mail, newspapers, magazines, catalogs, shredded paper (contained in a paper bag), packaging, tubes

cans/pans/foil, glass bottles/jars, plastic bottles/tubs



Large boxes should be flattened, cut down to 2'x2' or less, bundled, and placed next to the blue cart.

Please scrape and rinse containers before placing under the blue lid. **Do not use liner bags.**

Green Cart

Put your food scraps, food-soiled paper and yard trimmings in the green cart.

food scraps, food-soiled paper, branches (less than 6" diameter and 3' length), grass clippings, weeds, leaves, flowers



No plastics/bio-plastics. Do not use liner bags.

Gray Cart

Put your garbage in the gray cart.

Common items include pet waste, diapers, plastic bags & wrap, Styrofoam/styrene packaging, broken kitchen plates and cups, tempered glass, sponges, rugs, hangers, clothing, shoes



Please bag pet waste, diapers/wipes, styrofoam, broken glass, and similar items.

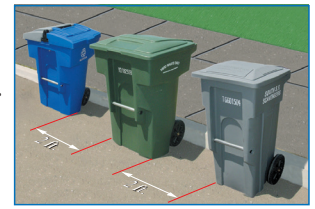
NO HAZARDOUS WASTE, CONSTRUCTION OR DEMOLITION DEBRIS, DIRT, ROCK, CONCRETE, SOD, OR BRICK ALLOWED IN ANY CART.

Please Reduce & Reuse

- Choose reusable, durable products and avoid single-use disposable items.
- Give unwanted but still usable items a chance for a second life. Donate to your favorite charity, sell, or find a way to pass it along. Consider posting on websites like Facebook Marketplace, Nextdoor.com, eBay.com or Craigslist.org.
- Prevent food waste. Learn how by visiting SaveTheFood.com, StopFoodWaste.org, and shfb.org.
- Reduce junk mail. Visit CatalogChoice.org and BayAreaRecycling.org for instructions.

On your collection day:

- Place your carts out with wheels against the curb prior to 5 a.m.
- Leave 2 feet of space between each cart.
- Avoid placing carts near low-hanging tree branches, fire hydrants, parked cars and other obstacles.
- Do not overload your carts—make sure the lids are **fully** closed and materials are not wedged inside. This will help prevent litter and ensure your carts are fully emptied. Contact us for help with overflow.
- On non-collection days, store your carts out of view from the street. Your city requires that carts be rolled out no more than 12 hours before service and stored out of sight no more than 12 hours after.



Overloaded carts may not be serviced.

Thank you helping us to provide service in a safe, clean and efficient manner!

On-Call Cleanup

Residents of single-family homes are entitled to 2 free On-Call Cleanups in a calendar year. We will collect:

- 12 bags of garbage **OR**
- 6 bags of garbage and 1 large item **OR**
- 2 large items

Common large items include sofas, mattresses, refrigerators, etc. Special charges apply for some electronics.

Cleanups are scheduled for your regular service day. An appointment is required and must be made at least 1 business day ahead. Same day appointments are not possible.



Ready to schedule?

- Call us at 650.589.4020.
- Tell us what you will be putting at the curb for collection so that we can send the right type of collection vehicle.
- Contain loose items in bags or boxes.
- Tie carpet in rolls no longer than 4 feet.
- Cut and bundle wood waste in lengths no longer than 4 feet.
- Place your items at the curb no more than 12 hours before scheduled collection.

Household batteries & cell phones, and used motor oil & filters are recyclable too!



Place used household batteries and cell phones together in a clear zip-top bag, seal, and put on top of the lid to your **GARBAGE** cart. Please put tape over both ends/terminals of each used lithium and 9 volt battery, and wrap cell phones in paper.

Place used motor oil and filters next to your **RECYCLING** cart. Contain used motor oil in original or other labeled jug with screw-top lid. Jugs must be 1-gallon or smaller. Contain used oil filters in clear zip-top bag. Limit of 5 gallons of oil and 5 filters per collection day.



Document Destruction Service

No Trace Mobile Document Destruction provides convenient destruction services for sensitive paper documents. Appointments are required. Most appointments are completed at Blue Line Transfer but off-site appointments are also available. Service charges can be added to your SSF Scavenger Company invoice or paid by credit card, check or cash. Charges are competitive and depend on type and volume of material and location of appointment.



*Minimum fee for appointments completed at Blue Line Transfer is \$40.

*Minimum fee for appointments completed off-site is \$85.

BLUE LINE TRANSFER, INC.

Bring it to Blue Line!

Blue Line Transfer is a public disposal and recycling facility located at 500 East Jamie Court in South San Francisco.

- **CRV buy-back** (limited hours)
- **Free drop-off for residents:**
 - ✓ Televisions, laptops, computer monitors
 - ✓ Car batteries, antifreeze, motor oil & filters
 - ✓ Latex & oil-based paint
 - ✓ Sharps containers
- **Special rates for:**
 - ✓ Household batteries
 - ✓ Cooking oil
 - ✓ Fluorescent lamps & tubes
 - ✓ Appliances/Electronics
 - ✓ Tires

No appointment is necessary. All loads must be covered and secure. Visit bluelinetransfer.com for hours, prices, and more information.

Put hazardous waste in the right place

Please protect the health and safety of our workers by properly disposing of sharps, paint, toxic cleaners, and other hazardous materials.



Call the the San Mateo County Household Hazardous Waste Program at 650.363.4718 or visit www.smchealth.org/hhw to schedule a free drop-off appointment. Alternatively, some hazardous items may be taken to Blue Line Transfer without making an appointment. See right-hand column for more information.

Debris Box Service

Cleaning out your garage or closets? Taking on a construction, demolition or landscaping project? We provide debris boxes to meet your specific needs. Sizes range from 5 to 30 cubic yards (a 5 cubic yard bin is shown in photo). Visit our website or contact us at 650.589.4020 for more information, applicable rates, and to request delivery. Please note that only South San Francisco Scavenger can provide this service in the cities of South San Francisco, Millbrae and Brisbane.



Holiday Reminder

South San Francisco Scavenger Company does not provide service on Christmas Day or New Year's Day. If your regularly scheduled service day lands on one of these holidays, service will be provided on an alternate day and you will be notified by mail. Service days do not change during any other holiday weeks.