

SERVICE GUIDE

Your service includes:

1. Weekly Recycling Service –



64 gallon split cart

2. Weekly Organics Service –



32 or 96 gallon cart

3. Weekly Garbage Service –



20, 32, 64 or 96 gallon cart

4. Twice a year **On-Call Cleanup Service** for extra garbage and bulky items

What belongs in each cart?

Blue “SPLIT” Cart

Put your recyclables in the blue cart. Paper products belong under the gray lid. Empty containers belong under the blue lid.

junk mail, newspapers, magazines, catalogs, shredded paper (contained in a paper bag or box), packaging, tubes

cans/pans/foil, glass bottles/jars, plastic bottles/tubs



Green Cart

Put your food scraps, food-soiled paper and yard trimmings in the green cart.

branches (less than 6" in diameter and 3' in length), grass clippings, weeds/leaves/flowers, food scraps, food-soiled paper



Cardboard, flattened, bundled and placed beside blue cart.



Used motor oil securely contained in original jug or other plastic container with screw top lid.



Used household batteries and oil filters belong in the blue cart too!

Seal batteries and filters in separate clear plastic bags and place under the blue lid.



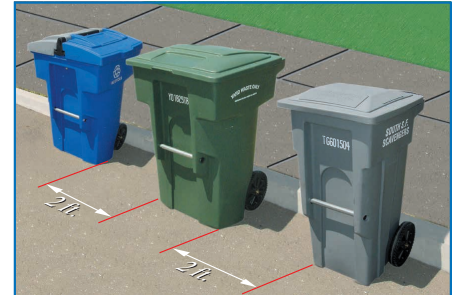
Gray Cart

Put your garbage in the gray cart.

Common items include pet waste, diapers, plastic bags & wrap, Styrofoam/styrene packaging, broken kitchen plates and cups, tempered glass, sponges, rugs, hangers, clothing and shoes.



On your collection day:



- Place your carts out with wheels against the curb prior to 5 a.m.
- Leave 2 feet of space between each cart.
- Avoid placing carts near low-hanging tree branches, fire hydrants, parked cars and other obstacles.
- Do not overload your carts—make sure the lids are **fully** closed and materials are not too tightly wedged inside. This will help prevent litter and ensure your carts are fully emptied.
- Store your carts out of view from the street. Your city requires that carts be rolled out no more than 12 hours before service and stored out of sight no more than 12 hours after.



Please call us if you need:

- Cart labels
- Cart repair or replacement
- Different size gray or green cart
- Additional service

650.589.4020

Office hours are Monday – Friday, 7 a.m. - 4:50 p.m.

After hours? Leave us a voicemail or send us an email using the “Contact Us” page of our website. We’ll respond within one business day.

Holiday Reminder

South San Francisco Scavenger Company does not provide service on Christmas Day or New Year’s Day. If your regularly scheduled service day lands on one of these holidays, service will be provided on an alternate day and you will be notified by mail.

On-Call Cleanup

Residents of single-family homes are entitled to 2 free Cleanups in a calendar year. We will collect:

- 12 bags of garbage **OR**
- 6 bags of garbage and 1 large item **OR**
- 2 large items

Common large items include sofas, mattresses, refrigerators, etc. Special charges apply for some electronics. An appointment is required and must be made in advance. Same day appointments are not possible.



Ready to schedule?

- Call us at 650.589.4020
- Tell us what you will be putting at the curb for collection so that we can send the right type of collection vehicle.
- Contain loose items in bags or boxes.
- Tie carpet in rolls no longer than 4 feet.
- Cut and bundle wood waste in lengths no longer than 4 feet.
- Place your items at the curb no more than 12 hours before scheduled collection.

Are any of your items still usable?

Consider donating or selling. Visit www.recycleworks.org/reuse_center.html for ideas and assistance.

Debris Box Service

Cleaning out your garage or closets? Taking on a construction, demolition or landscaping project? We provide debris boxes to meet your specific needs. Sizes range from 5 to 30 cubic yards. Visit our website or contact us at 650.589.4020 for more information, applicable rates, and to request delivery.



No Trace Mobile Document Destruction Service



We provide secure, reliable and convenient on-site document destruction.



Call us at 650.589.4020 to schedule an appointment at your location or at Blue Line Transfer Station. For 1-10 boxes of documents:

\$50 minimum charge at your location \$35 minimum charge at our location
\$5 charge for each box over 10

Put hazardous waste in the right place

Your recyclables are sorted partially by hand. Please protect the health and safety of our workers by properly disposing of sharps and other hazardous materials. If you can't completely use or give away your leftover paint, cleaners, pesticides, etc., please be sure to dispose of them properly.



Call the the San Mateo County Household Hazardous Waste Program at 650.363.4718 or visit www.smhealth.org/hhw to schedule a free drop-off appointment.

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www.facebook.com/ssfscavenger/



BLUE LINE TRANSFER, INC.

500 East Jamie Court
South San Francisco

Public Disposal and Recycling Facility

Monday-Friday, 6 a.m. – 4:30 p.m.
Saturday, 7 a.m. – 4:30 p.m.

Free drop-off of the following:

- Televisions, laptops and computer monitors
- Car batteries, antifreeze, motor oil and filters
- Latex and oil-based paint—in clearly labeled containers, 10 gallon limit
- Sharps containers

Proof of San Mateo County residency is required. Fluorescent bulbs/tubes, household batteries, cooking oil, tires, mattresses, and appliances/electronics can be taken for a fee.

Public buy-back for California Redemption Value (CRV) containers

Monday-Friday, 7 a.m. – 2 p.m.
Saturday, 7 a.m. – 12 p.m.

****Note that all loads must be covered. There is a \$20 fee charged for each load not covered by a tarp.****

www.ssfscavenger.com/transfer

 Printed on 100% post-consumer recycled fiber. Please recycle again!

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